

**Financial Results** 

2023

15<sup>TH</sup> NOVEMBER 2023



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# 9M Performance Highlights – Core operating lines outperform vs 2023 targets

| €11.5 mln Recurring PPI          | 9-month PPI surpasses FY23 target; Q3 PPI at a fresh record of €7.0 mln from losses of €14.1 mln in Q3 2022   |
|----------------------------------|---|
| + 78% Net Interest Income yoy    | Asset side repricing and higher volumes drive NII growth despite higher deposit rates   |
| +29% Net Fee & Commission Income | Robust growth continuing into H2 mainly from business lending, driven by Project Finance, LGs and network related fees                                |
| +101% Total Recurring Revenues   | Strong outperformance on the back of robust NII & trading, while disbursements for 9M 2023 rise to €381mln. Q3 2023 disbursements up by 9% vs Q2 2023 |
| +16% New customers               | New customers in 9M 2023 at 8.080   |
| 289% LCR; 130% NSFR              | Robust liquidity profile; LCR & NSFR ratios well above regulatory threshold; 45.0% (Net) Loans to deposits ratio                                      |
| <b>12.9%</b> CET1                | CET 1 & Total Capital flattish QoQ (-10bps), despite credit expansion; <u>proforma for period profit CET 1 at 13.6% +50bps QoQ</u>                    |
| 60.3% Reg. NPE Ratio             | Following the successful Astir 1 sale, the NPE ratio drops 570bps YoY and NPE volumes by 14% YoY  |
| 62.4% Reg. NPE coverage          | NPE coverage at a robust 62.4% despite Astir 1 deleveraging   |
| €3.0 bln Group Deposits          | Strong Deposit Base; Current accounts up by 34% yoy   |

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### P&L Group Figures

| Amounts in €mIn                                 | 9M 2023 | 9M 2022 | YoY %  | 2Q 2023 | 3Q 2023 | QoQ%  |
|---|---------|---------|--------|---------|---------|-------|
| Net interest income                             | 51.8    | 29.2    | 78%    | 17.9    | 19.7    | 10%   |
| Net fee & commission income                     | 5.9     | 4.6     | 29%    | 1.7     | 2.5     | 49%   |
| Trading & Other income                          | 6.9     | -1.6    | 531%   | 2.6     | 1.9     | -27%  |
| Total Recurring Income                          | 64.6    | 32.1    | 101%   | 22.2    | 24.1    | 9%    |
| Total Recurring Operating<br>Expenses           | 53.2    | 66.4    | -20%   | 18.2    | 17.2    | -5%   |
| Recurring Profit / (Loss) bf provisions & taxes | 11.5    | -34.2   | n.m.   | 4.0     | 7.0     | 75%   |
| Reported Profit / (Loss) bf provisions & taxes  | 18.7    | -34.2   | n.m.   | 3.1     | 15.1    | n.m.  |
| Profit / (Loss) before taxes                    | 17.0    | -32.1   | n.m.   | 1.2     | 13.1    | n.m.  |
| Key P&L ratios                                  | 9M 2023 | 9M 2022 | YoY    | 2Q 2023 | 3Q 2023 | QoQ   |
| NIM over average assets (bps)                   | 199     | 111     | +88bps | 217     | 222     | +5bps |
| Cost to income ratio                            | 83%     | 208%    | -126   | 82%     | 72%     | 10.7  |

### **P&L Group Highlights**

Q3 2023 Group recurring PPI at €7.0mIn benefiting from strong core income growth (NII + fees) and good cost control.

Key 3Q 2023 profitability drivers are NII growth by 10.1% QoQ, fee growth of 49% QoQ and ongoing opex rationalization (-5% QoQ); personnel expenses down by 4% QoQ, G&As down by 12% QoQ, despite inflationary pressures.

Q3 2023 Reported profit at new record of €13.1m, benefiting from aforementioned PPI movements plus €8.9m of one-off gains linked with the sale of REO assets.

On a 9-mont basis, recurring PPI reaches €11.5mIn, with recurring revenues doubling and OpEx dropping 20% YoY. Bottom line aided also from aforementioned one-offs.

# PPI growths further during 3rd quarter; operating results better than expected

| Group Figures (€mln)                                 | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 |
|--|---------|---------|---------|---------|---------|---------|---------|
| Net interest income                                  | 9.6     | 8.7     | 10.9    | 11.5    | 14.2    | 17.9    | 19.7    |
| Net fee & commission income                          | 1.8     | 1.4     | 1.3     | 1.1     | 1.7     | 1.7     | 2.5     |
| Trading & Other Income                               | 0.5     | (1.2)   | (1.6)   | 3.5     | 2.4     | 2.6     | 1.9     |
| Total Recurring Operating income                     | 11.9    | 8.9     | 11.3    | 16.1    | 18.3    | 22.2    | 24.1    |
| Total Recurring Operating Expenses                   | (16.7)  | (23.9)  | (25.8)  | (20.4)  | (17.9)  | (18.2)  | (17.2)  |
| Recurring Profit/ (Loss) before taxes and provisions | (4.9)   | (15.3)  | (14.1)  | (4.3)   | 0.5     | 4.0     | 7.0     |
| Reported Profit / (Loss) before taxes and provisions | (4.9)   | (15.3)  | (14.1)  | (4.3)   | 0.5     | 3.1     | 15.1    |
| Profit / (Loss) before tax                           | (7.6)   | (18.8)  | (5.8)   | (324.5) | 2.6     | 1.2     | 13.1    |
|  |         |         |         |         |         |         |         |
| Cost to income ratio                                 | 142%    | 278%    | 225%    | 127%    | 97%     | 82%     | 71%     |

New record in quarterly recurring PPI of €7mIn vs €4mIn in Q2 2023, €0.5mIn in Q1 2023 and losses in all 4 quarters of 2022

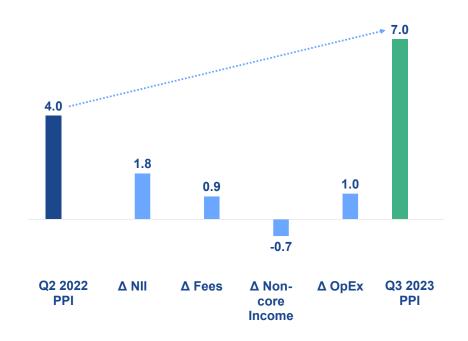
Record low cost-toincome ratio

### NII recovery and cost rationalization drive PPI to sustainable higher levels

Recurring PPI Bridge, 9M 2022 – 9M 2023 (€ mln)







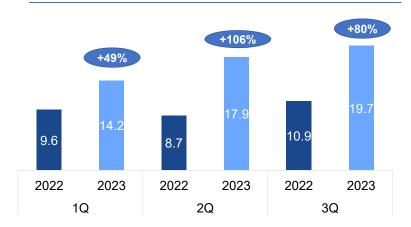
 ${\it Q3~2023; Performance~aiming~at~sustaining~positive~PPI~throughout~the~year}$ 

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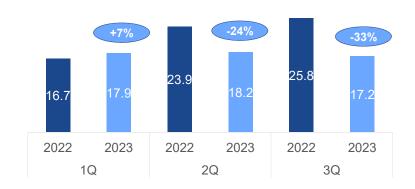
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# Improvements continue in all core operating lines

### NII evolution per Q (€ mln)



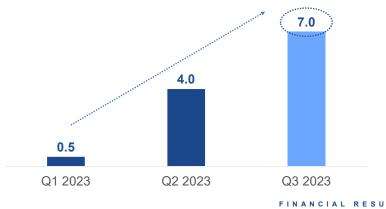
### **Recurring OpEx evolution per Q (€ mln)**



### NFI evolution per Q (€ mln)

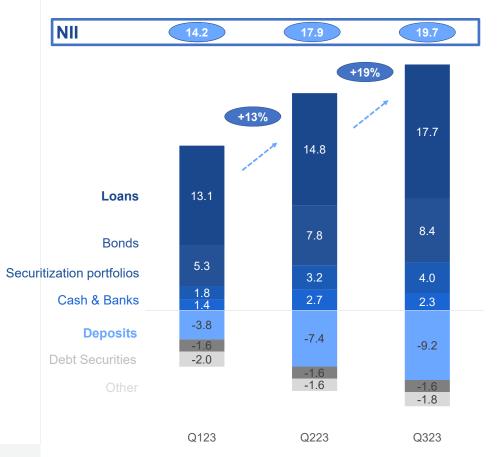


### Recurring PPI evolution (€ mln)

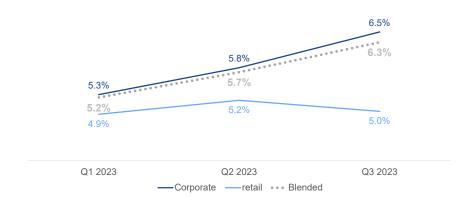


# Loan Income reaches a new record, up 19% QoQ, driving NII 10% higher QoQ

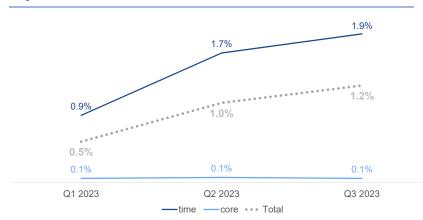
### NII evolution per Q (€ mln)



### Loan Yields

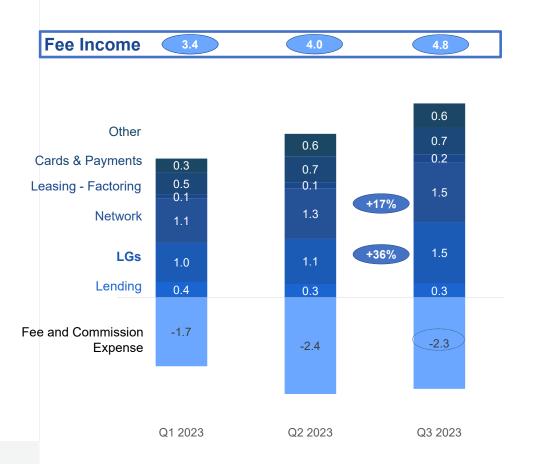


### Deposit Costs

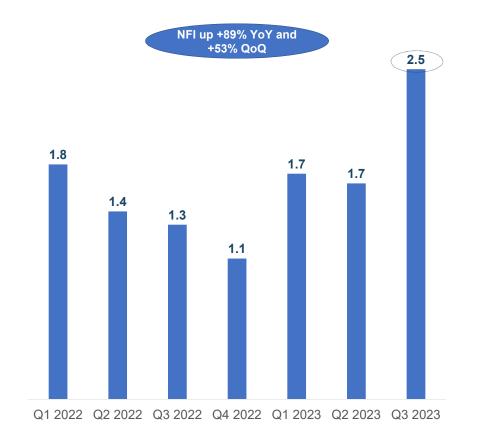


# NFI reaches another quarterly record, driven from LG's and network relates fees, on well contained expenses

NFI evolution per Q per category (€ mln)



NFI evolution (€ mln)



### Focus on cost rationalization – 9M 2023 Recurring operating expenses -19% YoY

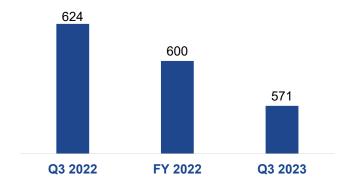
### ■ Breakdown of Recurring Operating Expenses (€ mln)



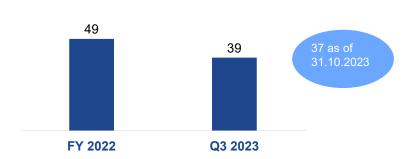
### Comments

- 9M2023 recurring operating expenses at €53.2 mln, down 20% YoY, primarily driven from cuts in G&A
- Q3 2023 recurring OpEx down 33% YoY and -5% QoQ
- Savings from further VES effected in 2023 expected to kick in by the second half of 2023.
- Staff costs include investment in key staff in line with our business plan, aiming at upskilling our personnel across both business lines and control functions

### HC (#)

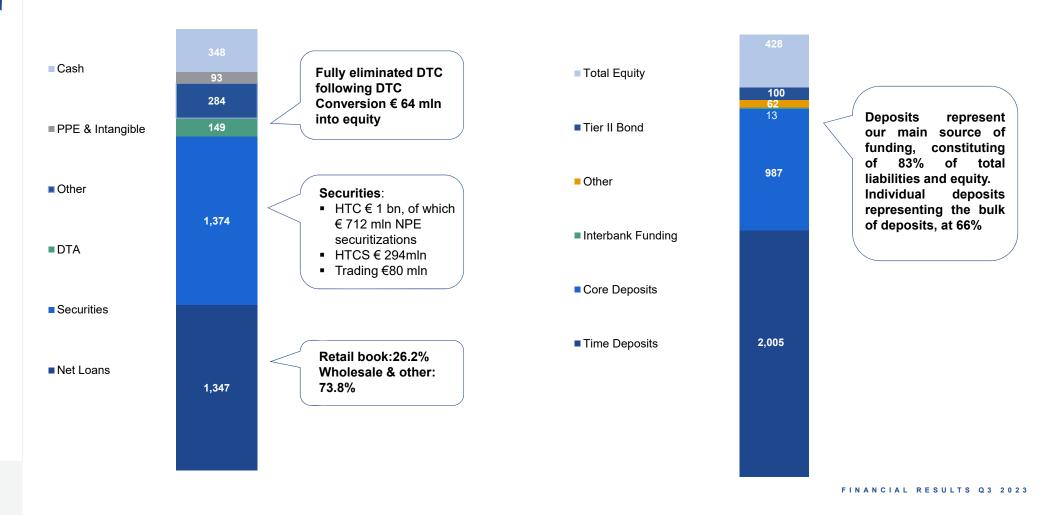


### Branches (#)



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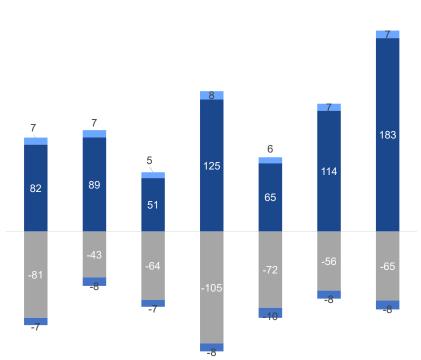
# Balance Sheet | NPE clean-up actions in place - DTA deleveraging



# Business performance | Credit expansion fuels up in Q3 2023



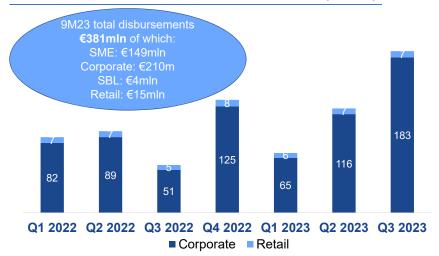




Q1 2022 Q2 2022 Q3 2022 Q4 2022 Q1 2023 Q2 2023 Q3 2023

■ Corporate ■ Retail ■ Corporate ■ Retail

### New Disbursements, Q1 2022 - Q3 2023 (€ mln)

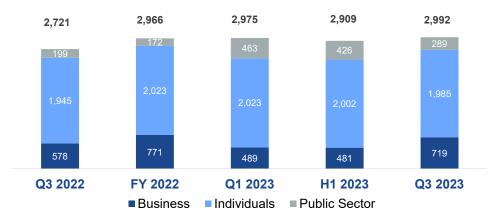


### Performing Loans, Q2 2022 - Q3 2023 (€ mln)

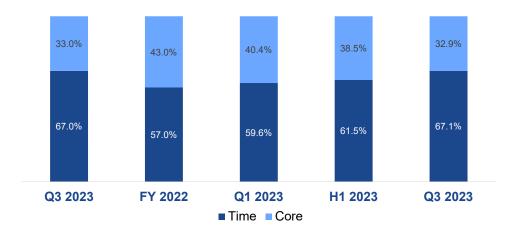


### Deposits Balances & Mix evolution

### Deposits per customer type Evolution (EUR m)



### Deposit Mix Evolution (%)



Group deposits up by a robust 10% YoY, with the total inflows adding to € 271mln.

Inflows experienced in all three categories.

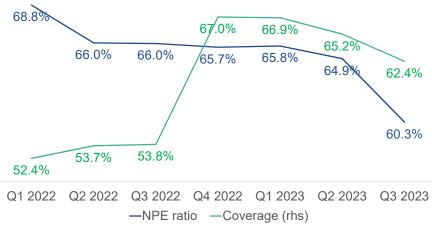
On a quarterly basis (Q3 vs. Q2), total deposits grew 2.9% QoQ, reaching c. € 3bn.

# Balance sheet clean-up actions initiated; conclusion of Astir 1 portfolio sale on 29.09.2023

### ■ NPE ratio and NPE coverage, Q1 2022 – Q3 2023





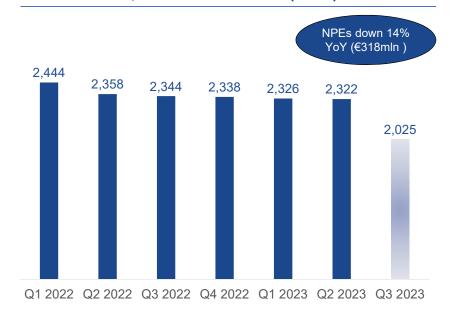




Following the successful conclusion of the Astir 1 portfolio sale, the NPE ratio dropped further to 60.3% in Q3 2023, down by 570bps YoY. In parallel, the NPE coverage stands at a strong 62.4%. Relevant actions are scheduled for the remaining securitizations portfolios leading to a further improvement of the NPE ratio.

### NPEs decrease (-14% YoY) following Astir 1 sale | PEs rise 10% YoY on new disbursements

### NPE evolution, Q1 2022 - Q3 2023 (€mln)



### PE evolution, Q1 2022 - Q3 2023 (€mln)



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### **Transformation Program Pillars**



### Business Growth (Framework)

#### □ Corporate

- Decreased TTM by 40%
- New business Model front/middle/back
- New tools: Customer MI, CRM and Pipeline monitoring
- Structured Finance expertise

#### □ Retail

- Mortgage Loan re-engineering reduced TTM by 50%
- □ Financial Markets
- New Financial Institutions & Government Unit established / specialized services



### People & Culture

- Classroom Training Programs: Significant investment in "soft skills" training programs, tailor made to the Bank's business expectations, upskilling staff at all levels.
- □ e-learning Attica Bank, 24/7 for all lessons through all media (Pc, mobile, tablet)
- □ "Talking Forward" opinion exchange sessions with EXCO members covered more than 40% of staff at all levels. Action plan established and monitored.



### Business Growth (Products)

### □ Corporate

- Attica Hospitality: New Hotel Business financing products offering.
- Redesign process for offering HDB & other subsidized products, fast & efficient

#### □ Retail

 Your Attica: Set up of new Centralized Virtual Channel

#### □ Financial Markets

 New investment product, first time for Attica bank to launch a tailor made Mutual Fund product, with 3K partners



### **Digital**

#### Digital on Boarding

- Digital onboarding at branch
- Digital Onboarding at web 2nd phase
- · New e-banking functionalities
- · Corporate Loan enhancements
- Cards Information
- · E-Gov / e-KYC in app



### Technology & Operational Excellence

#### □ Corporate

- Centralization of front line tasks and development of loan monitoring tool
- · New standardized Credit Memo

#### □ Retail

- · Reviewed Branch footprint
- · New Retail Branch roles and priorities
- Product Sales Guides and communication
- ☐ Various Centralizations of products and services in Operations
- ☐ New system for Financial Markets (FIS) and Bonds (Newton)



#### ESG

### ☐ Finance transition to a sustainable economy

- Flawless offering for all customers through RRF and special products
- Planning lending policies for critical sectors like energy and construction
- ☐ ESG criteria in Management assessment & remuneration policy
- ☐ Executive ESG Steerco and Violence & harassment committee
- ☐ Climate Law regulatory requirement completed

### Our Commitment to ESG

# Environmental



#### ☐ Finance transition to a sustainable economy

- •Flawless offering for all customers through RRF and special products
- •Planning lending policies for critical sectors like energy and construction
- •Inserting customers' ESG scoring in credit and pricing criteria
- •Include ESG product in every customer group proposition

#### □Reduction in own emissions

- Reduce energy consumption from keeping air conditions at 25 C in summer and 22 in winter time
- Decrease air condition usage to 12 hrs
- Shut down PCs and printers during off hours
- Replace all lightning with LED (phased)
- Cars: Only hybrid/electric for new hires
- Training: At least 2 trainings to staff on how to save energy
- Non paper policy and printer metrics (gradual)

### $\mathsf{S}_{\mathsf{ocial}}$



### □Promote Financial Literacy

•Various initiatives to be planned to assist younger generation with financial planning

#### □Help small companies thrive

- · New Start up companies offering
- Help small companies trade program
- Lead small companies to becoming more extrovert with networking through the Bank's internet
- □First Bank that signed the Diversity Charter in Greece completed
- □School Libraries completed
- □Water to Thessaly flooded areas completed
- □Assistance to fire-fighting initiatives in Attica completed

### Governance



- □ESG criteria in Management assessment & remuneration policy
- □Executive ESG Steerco and Violence & harassment committee

### □Diversity of opinions for innovation

- "Attica Talking Forward", cross business exchange meetings to improve day to day completed
- Focus groups with staff across all levels
- Idea generation contests
- Talk to the CEO

#### □Up-skilling programs

- Sales program offered to all front line staff completed
- Project Management program one of the best in market
- Leadership program one of the best in market

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# Group Balance Sheet and P&L \*

| Group Balan                               | ce Sheet |         |         |
|---|----------|---------|---------|
| Amounts in €mIn                           | FY 2022  | 9M 2023 | Change% |
| Cash and balances with central bank       | 254      | 348     | 37%     |
| Due from other financial institutions     | 90       | 52      | (42%)   |
| Derivative financial instruments - assets | 0        | 1       | n.m.    |
| Net loans and advances to customers       | 1,276    | 1,347   | 6%      |
| Financial assets                          | 968      | 1,374   | 42%     |
| Investments in associates                 | 2        | 2       | 0%      |
| Property, plant & equipment               | 38       | 34      | (10%)   |
| Investment property                       | 59       | 37      | (30%)   |
| Intangible assets                         | 58       | 58      | 1%      |
| Deferred tax assets                       | 214      | 149     | (31%)   |
| Assets held for sale                      | 0        | 27      | n.a     |
| Other assets                              | 139      | 165     | 19%     |
| Total assets                              | 3,098    | 3,595   | 16%     |
| Due to financial institutions             | 32       | 13      | (58%)   |
| Due to customers                          | 2,966    | 2,992   | 1%      |
| Debt securities issued                    | 100      | 100     | 0%      |
| Defined benefit obligations               | 5        | 5       | (1%)    |
| Other provisions                          | 16       | 18      | 15%     |
| Other liabilities                         | 34       | 39      | 15%     |
| Total liabilities                         | 3,152    | 3,167   | n.a     |
| Share capital (common Shares)             | 0        | 2       | n.m.    |
| Reserves                                  | 878      | 942     | 7%      |
| Retained earnings                         | (1,085)  | (1,140) | 5%      |
| Shares premium                            | 152      | 624     | n.m.    |
| Total equity                              | (55)     | 428     | n.m.    |
| Total Liabilities & Equity                | 3,098    | 3,595   | 16%     |

| Group Profit & Loss                        |        |        |          |  |
|--|--------|--------|----------|--|
| Amounts in €mIn                            | 9M2022 | 9M2023 | Change % |  |
| Interest and similar income                | 46.8   | 82.5   | 76%      |  |
| Less: Interest expense and similar charges | (17.7) | (30.8) | 74%      |  |
| Net interest income                        | 29.2   | 51.8   | 78%      |  |
| Fee and commission income                  | 12.8   | 12.3   | (4%)     |  |
| Less: Fee and commission expense           | (8.2)  | (6.3)  | (23%)    |  |
| Net fee & commission income                | 4.6    | 5.9    | 29%      |  |
| Profit / (loss) from trading portfolio     | (3.5)  | 2.7    | >100%    |  |
| Profit / (loss) from investment portfolio  | (0.6)  | 3.9    | >100%    |  |
| Other Income                               | 2.5    | 9.7    | >100%    |  |
| Total Operating income                     | 32.1   | 74.1   | 130%     |  |
| Personnel expenses                         | (23.7) | (22.9) | (3%)     |  |
| General operating expenses                 | (30.2) | (20.7) | (31%)    |  |
| Depreciation                               | (12.5) | (11.8) | (6%)     |  |
| Total Operating Expenses                   | (66.4) | (55.4) | (17%)    |  |
| Profit/ (Loss) before taxes and provisions | (34.2) | 18.7   | >100%    |  |
| Provisions for credit and other risks      | 3.1    | 3.0    | (4%)     |  |
| Staff leaving compensation                 | (0.7)  | (4.7)  | n.m.     |  |
| Income from investment in associates       | (0.3)  | 0.0    | n.m.     |  |
| Profit / (Loss) before tax                 | (31.9) | 17.0   | (153%)   |  |
| Income tax                                 | (9.3)  | (1.8)  | (80%)    |  |
| Profit /(Loss) for the period              | (41.2) | 15.2   | >100%    |  |

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<sup>\*</sup> Published FS of 30.09.2023

# **Glossary of Terms**

| Terms                              | Definitions   |
|------------------------------------|---|
| Common Equity Tier 1 ratio (CET 1) | Common Equity Tier 1 regulatory capital as defined by Regulation (EU) 573/2013.   |
| Overall Capital Ratio (OCR)        | Total regulatory capital divided by total Risk Weighted Assets. as defined by Regulation (EU) 573/2013.   |
| Cost of Risk (CoR)                 | Loan Loss Reserves for the period divided by Gross Loans of the relevant period.  |
| Deferred Tax Assets (DTA)          | Amounts of income taxes recoverable in future periods. in respect of deductible temporary differences. unused tax losses that can be carried forward and unused tax credits.  |
| Deferred Tax Credit (DTC)          | Amounts of tax credits that are eligible for conversion in tax credits under specific circumstances.  |
| Forborne Exposures                 | An exposure where forbearance measures have been extended. i.e. concessions. such as a modification or refinancing of loans and debt securities. has been granted as a result of a counterparty's financial difficulty. |
| Liquidity Coverage Ratio           | The proportion of highly liquid assets held by financial institutions. to ensure their ongoing ability to meet short-term obligations.  |
| Loan Loss Allowances (LLAs)        | Provisions to cover credit risk.  |
| Net Interest Margin (NIM)          | Net Interest Income for the period. annualized and divided by average Gross Loans   |
| Non-Recurring Items (NRIs)         | Expenses or income that occurs only for the period under examination.   |
| Net Interest Income (NII)          | Interest Income less Interest Expense.  |
| Net Commission Income (NCI)        | Commission Income less Commission Expense.  |

# Glossary of Terms

| Terms  | Definitions   |
|--|---|
| Non Performing Exposures (NPEs)                  | An exposure that is a) 90 days past-due (material exposure) and b) unlikely to be repaid in full without collateral realization (irrespective of any past-due amount or of the number of days past-due). in compliance with EBA Guidelines. In this document. NPEs are reported under IFRS. For regulatory reporting purposes. NPEs also include Omega and Metexelixis underlying loan exposures. |
| Non Performing Exposures Coverage (NPE coverage) | Loan Loss Reserves divided by Non Performing Exposures for the period.  |
| Net Stable Funding Ratio (NSFR)                  | A liquidity standard requiring banks to hold enough stable funding to cover the duration of their long-term assets.   |
| Pre Provision Income (PPI)                       | Total Operating Income for the period less Total Operating Expenses for the period.   |
| Preference Shares                                | Non-transferable redeemable preference shares of a nominal value of €0.35 each. The shares were issued pursuant to the provisions of Law 3723/2008 on enhancement of the liquidity of the Greek economy to limit the impact of the international financial crisis.  |
| Risk Weighted Assets (RWAs)                      | Risk Weighted Assets are the Bank's assets and off-balance sheet exposures. weighted according to risk factors based on the Regulation (EU) 575/2013 for credit. market and operational risk.   |
| Tier II instrument                               | Secondary component of the bank capital. in addition to Tier 1 capital. that makes up the bank's required regulatory reserves.  |
| Stage 1  | Loan Loss Reserves for exposures classified under Stage 1 are calculated from the initial recognition of the loan on a 12-month period. (Expected Credit Losses).   |
| Stage 2  | Loan Loss Reserves for exposures classified under Stage 2 are calculated for the lifetime of the exposure. (Lifetime Expected Credit Losses).   |
| Stage 3  | Includes credit impaired exposures. Loan Loss Reserves for exposures classified under Stage 3 are calculated for the lifetime of the exposure. (Lifetime Expected Credit Losses).   |
| Unlikely to pay (UTP)                            | The debtor is assessed as unlikely to pay its credit obligations in full without realization of collateral. regardless of the existence of any past-due amount or of the number of days past due (Regulation (EU) 575/2013).  |
| Voluntary Exit Scheme (VES)                      | A scheme that provides an incentive for employees to retire early.  |
|  |   |

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